

## COVID 19 Information

# We're adapting with You for your Beautiful Holidays 2021 !!!

Welcome everyone, we are delighted to be able to welcome you from the 06/13/2020. Labelled Camping Qualité, our commitments to quality and cleanliness have supported our orientations for over 30 years now.

Our values of commitment, simplicity, humility, respect, authenticity at the service of your Holidays take all their importance and have more sense in the days to come. Here we are, we continue by your side to work to find back these moments of conviviality, sharing, pleasure, kindness.

Thank you all for the trust already placed and those who will entrust it to us.

### Our dispositions:

Our first priority is your health and the one of our staff, so we are doing our best to welcome you in safety. Bracelet on wrist put by our staff will be obligated.

We're asking you to respect the social distances and regulations from authorities to prevent from Covid-19.

Wearing a mask is fully advised.

We've trained our staff on sanitary rules and we're providing protection equipment.

### At your arrival, at the reception:

- Our desk will be set up with protected windows.
- We're developing a communication on the rules distances, safety gestures.
- We're providing hydro alcoholic solutions.
- Only one person per one will be accepted at the reception to make reservation, wearing a mask is advised. Please, think in advance for your vouchers, deposits, etc.
- Please, respect the arrivals and departures time. Don't hesitate to give us the most informations you can for your arrival time.
- We will drive you to your pitches or accommodations.
- All our equipment/furniture are cleaned and disinfected really often, especially those with direct contact.
- The access for visitors won't be accepted. You will meet them outside the campsite for a walk or a visit.

### Sanitary:

- Soap dispensers will be displayed at the entrance of each building. You will have to wash your hands before to come inside.
- We're inviting you to respect the socials distancing.
- We're limiting one person per cabin.
- The cabins will have a reinforced cleaning with "virucides" products (EN 14 476). Frequencies of cleaning will be up. You could, if you wish, use your own cleaning product with your sponge.  
WARNING: to prevent the environment we're asking you to NOT USE wipes.  
For children safety, we won't leave cleaning products at your convenience. You already know our caring for the hygiene: the heart of our priorities!

### **Accommodations:**

- We're reinforcing the cleaning and the disinfection in our unit with NE 14-476 products Norm. A disinfectant bomb will be set up using a mechanical protocol.
- As our Sanitary, you know our eye for the detail. Your feedback are the proof.
- We will insure a proper air circulation before each arrival. A little tip: the virus is almost nowhere in fiber.
- Our accommodations have space with nice living area.
- If you wish, you could bring your own blankets, pillows, etc.
- Don't forget your sheets!! Your towels! We still rent bamboo fiber sheets.
- We're grateful in advance for your help by cleaning well your accommodations. Using wipe is not advised to preserve our environment. It's not permitted to use bleach for cleaning couches. We will clean them properly with our own products and a disinfect bomb.

### **Pool Area:**

- We're following the ARS restrictions in the Pool area.
- Bathing is fully authorised because when chlorine is used the virus is killed. All the swimming area will be open.
- We're reinforcing the health controls in the entire area. Our filtration system is fully automatized to guarantee you plenty of safety. Many ARS controls are done during the summer.
- We're applying 1 meter space between each family.
- The sanitary rules will be reinforced (showers, foot bath, beaches). The deckchairs could be used.
- The wide beaches areas and swimming areas will allow us to welcome you without too many restrictions: 4 square meters per family, swimming will be fully allowed.
- The rules will have to be fully applied by the swimmers.

### **Kids club and Activities:**

- Our activities inside the camping will be on with some adaptations. We hope that you will understand that our dancing parties, foam parties couldn't happen...
- Safety distances of 1 meter and barrier gestures will have to be respected.
- A daily disinfection will be done at the kids club. We're inviting parents to come with their kids we will create some "family events".

### **Bar-Restaurant:**

- Our restaurant with the Chef Sabrina and her team will welcome you with pleasure and great dishes. All health regulations are taken. We're asking you to wear a mask while in the restaurant.
- We're doing take away.

**For future stays**, we advise you to take out "cancellation" insurance, which offers you Covid coverage.

For the serenity of your future holidays, we have adapted our general conditions of sale.

For customers with credit notes, you can use them on our online booking.

Contact us by phone 05 59 26 53 61 or email [contact@uronea.com](mailto:contact@uronea.com) for any further information.

**All these measures remain evolving in relation to current events and the instructions imposed on us.**

## The barrier gestures:

**COVID-19**

### **CORONAVIRUS ALERT IN ORDER TO PROTECT YOURSELF AS WELL AS OTHERS**



**Wash your hands  
regularly**



**Cough or sneeze  
into your sleeve  
or a tissue**



**Use single-use tissues  
and throw them away**



**Do not shake hands  
or embrace one another**

Do you have questions regarding the coronavirus?

 [GOUVERNEMENT.FR/INFO-CORONAVIRUS](https://gouvernement.fr/info-coronavirus)  
(INFORMATION IN FRENCH)

 **0 800 130 000**  
(toll-free)

16/04/2020 12:00 - 16 May 2020